

City of Burbank

Real Estate Section Customer Service Survey

The Real Estate Section would find it helpful if you would please take a few moments to complete this customer service survey.

Site Address: _____

Check as appropriate

<i>Statements</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
Staff was courteous and helpful					
Staff provided complete, consistent, and accurate information					
Staff provided timely responses to my questions throughout the process					
My overall experience was positive					

Please provide any other comments or suggestions for the Real Estate Section that you think will improve our service.

Optional

Name/Address: _____

Email and/or Telephone Number: _____

☐ I wish to be contacted regarding my responses.



Please return to: City of Burbank, Real Estate Services, 150 North Third Street, Burbank, California 91502 or fill out on-line at <http://www.burbankca.gov/departments/community-development/business-economic-development/real-estate>